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ATTORNEY GENERAL RAOUL: CUSTOMER CLAIMS REPRESENTATIVE PLEADS GUILTY IN INSURANCE FRAUD CASE

Chicago — Attorney General Kwame Raoul today announced a former customer claims representative pleaded guilty to submitting approximately 43 fraudulent insurance claims and stealing more than \$180,000. Twelve other individuals – all family and friends of the former employee – were also charged as part of the scheme.

Jasmine Earley, 32, of Aurora, Ill., was charged in 2018 with being the organizer of aggravated insurance fraud, one count of aggravated insurance fraud, one count of theft, three counts of insurance fraud, one count of conspiracy to commit aggravated insurance fraud, and one count of mail fraud. Earley pleaded guilty last week before DuPage County Circuit Court Judge Liam Brennan to aggravated insurance fraud and theft, and was sentenced to four years in prison.

"This employee took advantage of customers who trusted her with their insurance claims," Raoul said. "I am committed to holding accountable individuals who participate any fraudulent schemes that take advantage of customers for personal gain."

At the time of the fraud, Earley was employed as a senior customer claims representative at Liberty Mutual Insurance Company. According to the Attorney General's office, Earley would either add a claimant, such as a friend or family member, to a claim that had already been closed, or create a new claim against an insured. The Attorney General's office alleged that between May and November 2015, Earley submitted approximately 43 fraudulent insurance claims against insureds of Liberty Mutual totaling more \$180,000.

Earley solicited her family and friends to participate in the scheme by splitting the proceeds once they received the insurance checks. Approximately 48 Liberty Mutual checks were issued to approximately 39 individuals, 12 of whom were also charged with mail fraud.

The scheme was uncovered during an internal audit Liberty Mutual opened after a customer filed a police report indicating she was notified her of a pending accident claim in her Liberty Mutual file, of which she was previously not aware.

The case was investigated by the United States Postal Inspection Service.

Assistant Attorney General Regina Jeon handled the case for Raoul's Special Prosecutions Bureau.